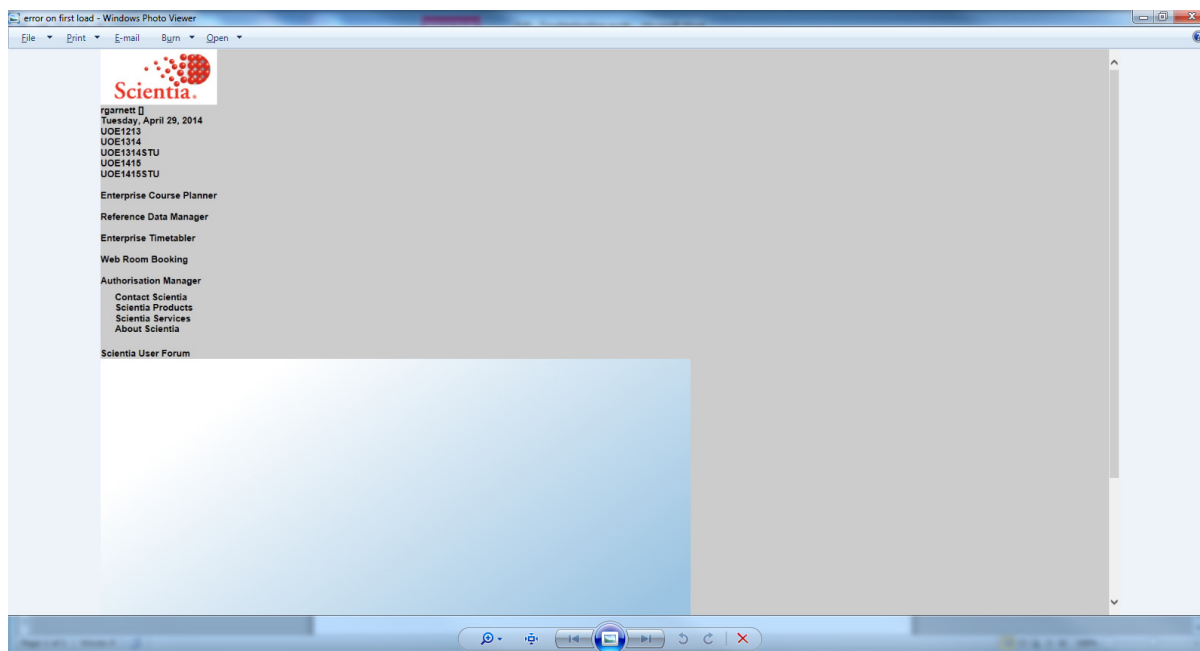


Enterprise 3.10 – Troubleshooting

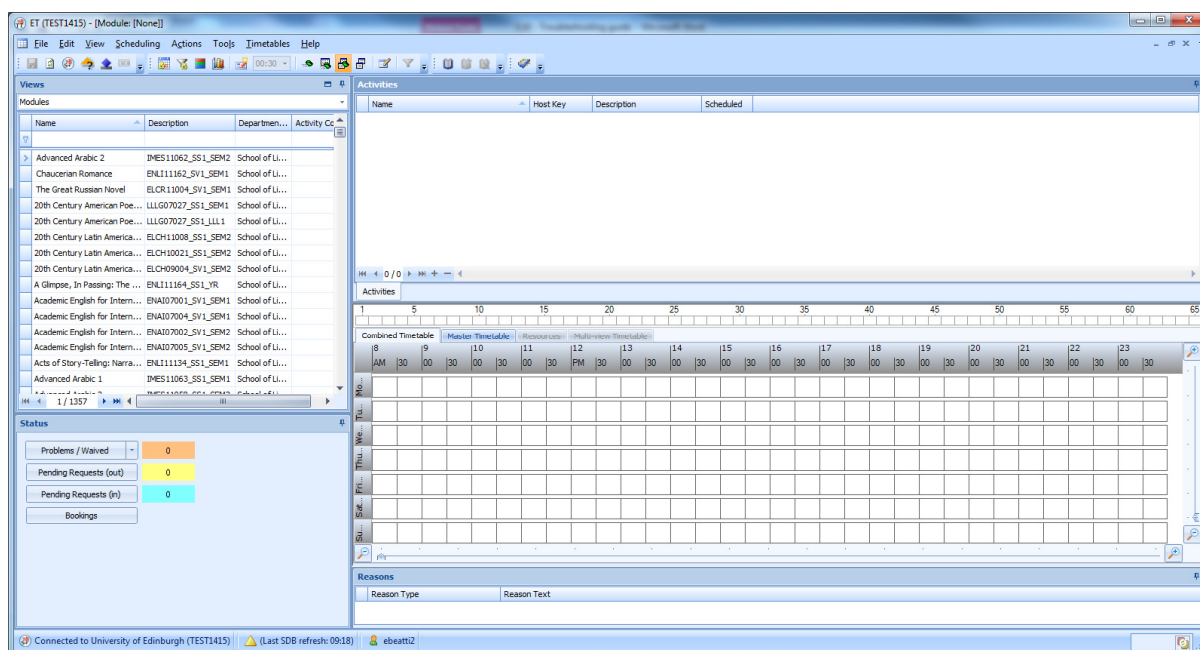
The Portal

As with previous versions of Enterprise, the applications should be launched in Internet Explorer. On first launching the portal you may be presented with the screen below. A browser refresh should resolve this issue.



Column Layout

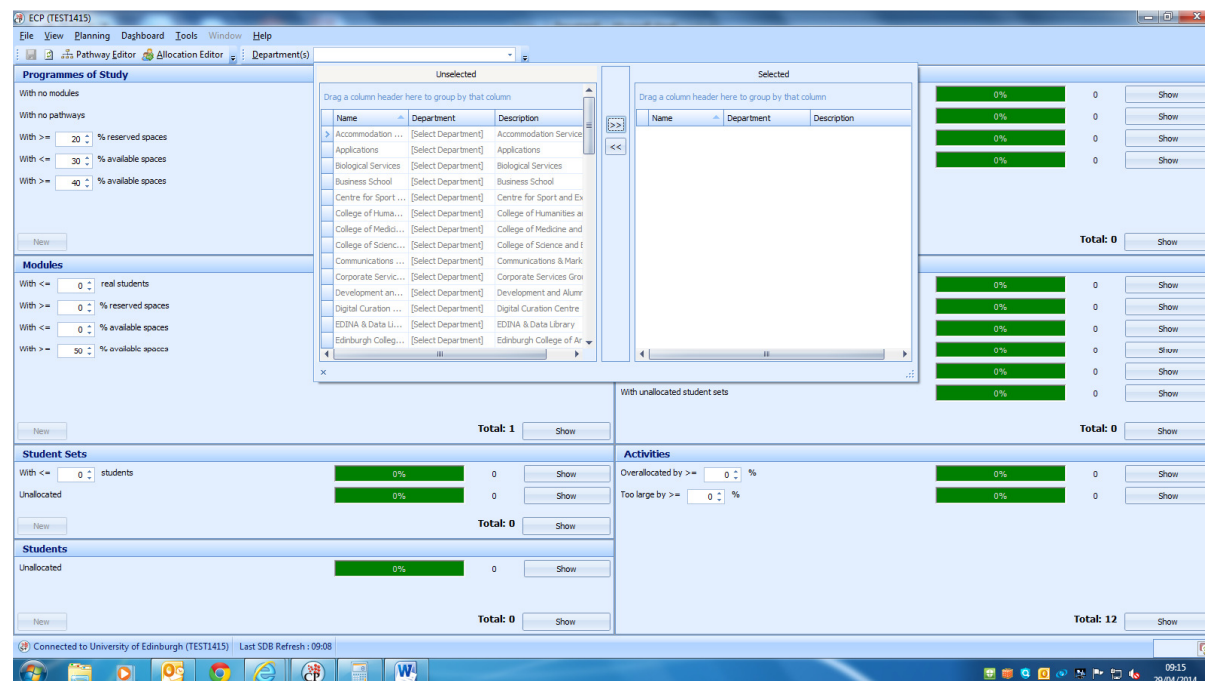
Your column layout will reset to default, and you should add in your preferred columns using Column Chooser. Our suggested layout is as follows: Activity Type Name; Size; Named Availability Name; Suggested Days; Suggested Time; Zone Name; Required Location Name; Allocated Location Name; User Text 5 and Activity Template Name.



Enterprise 3.10 – Troubleshooting

Enterprise Course Planner

On opening ECP your Department will be unselected. You should select it using the drop-down list shown below.



Please contact the Timetabling Unit should you encounter any other issues.